

# Massachusetts Department of Public Health

## Office of Patient Protection

### Number of Requests Received by Type and Health Plan January – December 2006

	Tufts	Blue Cross & Blue Shield	Harvard Pilgrim	United	Cigna	Conne- ticare	Health NE
<b>Appeal Type</b>							
Behavioral Health	15	40	47	24	3		2
Cosmetic / Reconstructive	4	8	1				2
Dental	5		3				2
Diagnostic Services				1			
Durable Medical Equipment	2	4	1				
Emergency Care							
Excluded Services		1	2		2		1
Experimental	2	17	7	2	1		
Infertility Care	10	13	2				1
Inpatient	5	8	3		1		
Outpatient	4	11	4	1			7
Pharmacy	2					1	2
Rehab Services	5	3	4				
Visual Services						1	
<b>Totals</b>	<b>54</b>	<b>105</b>	<b>74</b>	<b>28</b>	<b>7</b>	<b>2</b>	<b>17</b>

Continue....



	<b>Assurant</b>	<b>Fallon</b>	<b>Unicare</b>	<b>John</b>	<b>Neigh-</b>
<b>Appeal Type</b>	<b>Life</b>		<b>GIC</b>	<b>Alden</b>	<b>borhood</b>
Behavioral Health		5			
Cosmetic / Reconstructive			1		
Dental		1			2
Diagnostic Services					
Durable Medical Equipment					
Emergency Care					
Excluded Services		1			1
Experimental		4			1
Infertility Care		2			
Inpatient					
Outpatient	1	2			1
Pharmacy		5			
Rehab Services					1
Visual Services					
<b>Totals</b>	<b>1</b>	<b>20</b>	<b>1</b>	<b>0</b>	<b>6</b>

**Continue....**



	<b>Guardian</b>	<b>Aetna</b>	<b>MET</b>	<b>Pioneer</b>	<b>Ameritas</b>
<b>Appeal Type</b>			<b>LIFE</b>	<b>Management</b>	<b>Life</b>
Behavioral Health		1			
Cosmetic / Reconstructive					
Dental			1		
Diagnostic Services		1			
Durable Medical Equipment					
Emergency Care					
Excluded Services		1			
Experimental		1			
Infertility Care					
Inpatient					
Outpatient		3			
Pharmacy					
Rehab Services		1			
Visual Services		1			
<b>Totals</b>	<b>0</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>0</b>

**Number of Eligible External Review Requests:  
January - December 2006**

